

# Halloween Spooky Walk

## Additional Information

### How much are the tickets?

Tickets are £4.50 each (Children under 5 are free, but still require a ticket.)

### Will there be tickets to purchase on the night at Preston Park?

No. Tickets always sell fast, so we advise buying tickets in advance online for your convenience.

### How many tickets can I buy?

There is no limit per customer. Under 5s are free but still require a ticket.

### How do I gain entry if I've purchased my ticket online?

If you have bought your tickets online, you will need to show our Visitor Experience staff your confirmation email as proof of purchase to allow access to the walks.

### What can I expect on the walk?

The Halloween Spooky Walk is based within the grounds of Preston Park. The later walks will feature low level lighting, strobe effects, small pyrotechnics and costumed characters of a sinister nature. As it is an outdoor walk, the terrain is often uneven and we do recommend bringing a small torch with you to see through some of the darker areas, particularly in the later walks. We recommend waterproof footwear and clothes appropriate for the cooler weather.

### Is the walk suitable for children with autism/learning difficulties?

The early walk is aimed at younger audiences with primary age children and their families in mind although there will be small pyrotechnics along the walk as well as interactive performers. Please note that there will be queues, and there is likely to be some waiting time before you begin the walk.

### Are dogs permitted on the walk?

No. Visitors are asked to leave their four legged friends at home due to the dense crowds and loud noises.

### Are the walks wheelchair accessible/suitable for pushchairs?

The early walk is mainly on flat level ground, with one section that has a pebbled section and is suitable for both pushchairs and wheelchair users. The later walks take a different route through the woods where there is a potential for soft muddy ground and a steep uphill bank and stairs, which may be dangerous for pushchairs. This walk is not suitable for under 11s) and not recommended for wheelchairs or audience members with mobility issues.

### Are the later walks suitable for children?

Parent's discretion is advised as every child is different. There are no free under 5s tickets available for this walk. Preston Park spooky walk is aimed towards families, and we do hope to give you a bit of a fright. The walk is designed not to terrify, and the content is not based around horror/slasher scenarios. The content and performers are designed to unnerve and unsettle with a few scares, without causing sleepless nights.

### Is there disabled parking available?

Limited disabled parking is available at the museum. Please specify as part of your online purchasing if this is required.

### **Is there general parking available?**

No. Vehicle access to Preston Park is only available via the park and ride coaches which is included in the cost of your ticket. There will be strictly no parking available on site within Preston Park grounds, or the surrounding residential areas, therefore it is advisable to use the park and ride ghost coaches to travel to and from the Halloween Spooky Walk. Enforcement officers from Stockton-on-Tees Borough Council will also be around to advise people not to park in residential areas.

### **Do I need to arrive at the time my ticket states?**

For the 4pm walk, families are encouraged to arrive between 4pm and 4.30pm.

And for the 5pm walk, families are encouraged to arrive between 5pm and 5.30pm. There will be some food traders and fairground rides before the walk's starting point to keep you entertained; however these have an additional cost

### **What times are the park and ride stops to and from Preston Park?**

You should arrive at your chosen pick up point with sufficient time to travel to the park. Coaches will be travelling at regular intervals throughout the hourly slot you have booked tickets for. Admittance into the event will only be permitted during your booked time slot.

### **How often do the park and ride buses run?**

Buses will be running frequently to and from Preston Park until the last person reaches their chosen destination.

### **What are the park and ride locations?**

- Myton Road, Ingleby Barwick (next to Tesco Superstore) TS17 0WA
- Stockton Church Road (outside the Hilton Hotel) TS18 1AQ
- Yarm High Street (outside Yarm Town Hall) TS15 9AH
- Billingham Town Centre (Stand D near ASDA) TS23 2DD
- Thornaby Town Centre Bus Stop (outside of Lidl) TS17 9BQ

### **What time do I need to arrive at the bus stop?**

The time slot you have been allocated means you are free to arrive at the park at any time during that session e.g. between 7-8pm. However we do advise arriving at the bus stops within plenty of time as there will be queues, and admittance into the event will only be permitted during your booked time slot. We advise that you arrive at the bus stop 30 minutes before you would like to be at the park. Please be aware that you will need to show your email confirmation to board the bus.

### **Are the park and ride buses wheelchair / pushchair accessible?**

Yes. We will have an accessible bus on each route.

### **Refunds**

Please note that Stockton-on-Tees Borough Council do not issue refunds for ticket bookings.

If you have any further questions or queries please email our Events team on [events@stockton.gov.uk](mailto:events@stockton.gov.uk)